



# TimeDoc

***Chronic Care Management***

# CHRONIC CARE MANAGEMENT WORK YOU ALREADY DO

As a primary care provider, you and your clinical staff have been managing chronic disease patients for years. TimeDoc makes it as easy as possible for you to get reimbursed for the CCM you already provide.

Over the past two years, CMS has continued to lessen requirements and increase reimbursement for CCM services. There are now 3 CCM codes that reimburse between \$42 and over \$138, depending on how complex a patient's needs are. Primary care providers are in a better position than ever before to start getting credit for the work they and their clinical staff do.

*“A physician caring for 200 qualifying patients could see additional revenue of roughly \$100,000 annually.”*

- New England Journal of Medicine

## Two different providers, two different approaches to CCM.

Dr. Robert Ashley and Dr. Robert Perlmutter have both implemented successful CCM programs that benefit their patients and practice, but they took different paths to get there. Whether you need CCM software, implementation services, or dedicated care managers, TimeDoc has the solutions you require to start and operate a successful CCM program.

### In-House CCM

**Dr. Robert Ashley**, an internal medicine provider and PCN Executive Officer, leverages his existing staff and TimeDoc CCM software to provide CCM services to over 25% of his Medicare patients each month.

TimeDoc CCM software integrates with his EHR to make managing CCM a part of the daily workflow for him and his staff.

### The Hybrid Model

In addition to using TimeDoc CCM software and existing staff, **Dr. Robert Perlmutter**, an internal medicine provider, and his staff work with a TimeDoc nurse to engage over 50% of their Medicare patients each month through the CCM program.

“TimeDoc’s software and services allow us to engage more patients each month, which is the goal in the first place”, says Dr. Perlmutter.

# Get the best of both worlds.

## Fair reimbursement for the CCM you're already providing.

TimeDoc CCM software integrates with your EHR so that you can document and bill for the CCM services your clinical team is already providing to Medicare patients.



## EHR-INTEGRATED SOFTWARE

- ✓ Automatically identify CCM-eligible patients for enrollment.
- ✓ Document CCM from the EHR and track time per CCM patient month-to-date in our dashboard.
- ✓ Automated billing reports generated for 99490, 99487, and 99489.

## Increased care management with dedicated nurses.

For practices who don't have enough staff to service some or all of their CCM patients, TimeDoc can assign care managers to fill in the gaps. These care managers are not medical assistants sitting in a call center - they are licensed nurses who are dedicated to the practice and its patients to ensure continuity of care and patient satisfaction.

## Flexible pricing model.

TimeDoc charges a per patient fee for patients that are billable for CCM in a given month. The fee varies based on the amount of CCM time the practice documents and the amount of CCM time the TimeDoc Care Manager documents. The more time the practice documents, the smaller the fee for that patient is.

This flexible model puts pricing in the hands of the practice. At the end of the day, the practice captures a much larger share of the reimbursement in TimeDoc's Hybrid model than they would in a traditional fully-outsourced CCM operation. There are no upfront costs to use TimeDoc software or services.